

## **Savour on Broadway Server**

Reports to: Director of Food & Beverage

Classification: Non-Exempt. Part time.

Up to 29 hours/week: days, evenings, weekends, and special events

Location: De Pere, WI

### **About the Mulva Cultural Center**

The Mulva Cultural Center is a place where all guests are invited to experience a culturally creative and diverse environment for education, enlightenment, contemplation, and enjoyment. The Mulva Cultural Center seeks to offer traveling exhibits, arts, and culture within an architecturally significant facility in historic downtown De Pere, Wisconsin.

### **Position Summary**

The **Restaurant Server** is responsible for providing exceptional customer service. As a Server at Savour on Broadway, you will play a crucial role in providing exceptional dining experiences for our guests. You will be responsible for ensuring seamless service, anticipating guest needs, and always maintaining a polished and professional demeanor.

### **Essential Job Functions:**

- Provide exceptional guest service.
- Greet guests warmly upon arrival and escort them to their tables.
- Present menus, make recommendations, and take orders accurately and efficiently.
- Communicate effectively with kitchen staff to ensure timely preparation and delivery of food orders.
- Serve food and beverages in accordance with established standards of presentation and service.
- Monitor guest satisfaction and promptly address any concerns or requests.
- Anticipate the needs of guests and proactively offer assistance, such as refilling drinks or clearing plates.
- Handle cash and credit card transactions accurately and securely.
- Collaborate with team members to maintain cleanliness and organization in the dining area.
- Stay informed about menu items, specials, and restaurant promotions.
- Adhere to all health and safety regulations and procedures.
- Uphold the restaurant's brand image and standards of excellence in service.
- Participate in training sessions and ongoing professional development opportunities.

### **Qualifications and Experience:**

- High school diploma or GED.
- 2 or more years of experience in a fine dining food and beverage position preferred.

### **Knowledge, Skills, and Abilities:**

- Excellent communication and interpersonal skills.
- Proven ability to work independently and with a team.
- Strong attention to detail and the ability to multitask in a fast-paced environment.
- Knowledge of food and beverage pairings, as well as familiarity with wine service, is a plus.

- Able to maintain flexible hours: weekdays, evening, holidays, weekends, special events.

**Personal Qualities:**

- Highly motivated and dependable with a strong work ethic.
- Demonstrates friendliness, professionalism, enthusiasm, and superior customer service.
- Committed to making safety a priority.

**Physical and Environmental:**

- Ability to lift/move/maneuver up to 25 lbs.
- Frequent bending, stooping, lifting, and reaching as required to perform job.
- Ability to stand for extended periods of time.

**Equity, Diversity, and Inclusion Policy**

The Mulva Cultural Center fosters equity, celebrates diversity, and supports inclusion. We acknowledge that diverse backgrounds and voices of visitors, volunteers, trustees, staff, and residents represented in our communities make us strong and better equipped to make positive impacts locally, nationally, and internationally.

**EOE**

The Mulva Cultural Center is committed to building a culturally diverse staff and is an Equal Opportunity Employer. The MCC provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression or any other characteristics protected by federal, state, or local laws.

**To Apply**

Please send your resume to [Lbartz@MulvaCenter.org](mailto:Lbartz@MulvaCenter.org)

Learn more about the Center by visiting [www.MulvaCenter.org](http://www.MulvaCenter.org)

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